Micraftsolutions

...because your time is precious!

Micraft Solutions Pvt. Ltd. 603,White Square,Hinjewadi IT Park,Phase I, Pune - 411057





Micraft Solutions Overview

- on Who We Are
- 02 What We Do
- os How We Do It
- 04 Why Work With Us
- 64 Engagement Models



Who We Are...

Technology Services Company focused on Cloud-Enabled Transformation

At Mycraft Solutions, we're passionate about creating value every day. This commitment extends beyond technology – it's about fostering a positive impact on our clients, our team, and the world around us. We champion sustainability, drive client transformations, and celebrate diversity and innovation.



2 Global Offices



50+ Employees



100+ Customers



12 Years









We help enterprises embrace Cloud to transform







Infrastructure



Analytics



Internet of Things



Workplace

How We Do It?

We build structured Cloud Programs for guided technology transformation



We build structured Cloud Programs for guided technology transformation

Development Programs



We build structured Cloud Programs for guided technology transformation

Modernization Programs



We build structured Cloud Programs for guided technology transformation

Management Programs

Trusted by Customers of all Sizes



We have helped established brands and emerging companies transform successfully and:

Deliver

Agility

Drive Intelligence

04 **Empower Employees**























Services and Areas of Expertise



SOFTWARE SERVICESSoftware Lifecycle Services EXPERTISE

- SaaS Solutions
- Software Products
- Mobile Apps
- Online Solutions



DIGITAL SERVICES Application Lifecycle Services EXPERTISE

- Engagement
- Software Products
- Consumer Internet
- Customer Engagement
- Productivity



DATA SERVICES Data Lifecycle Services

EXPERTISE

- Enterprise Data Management
- Software Products
- Data Warehousing
- BI & Analytics
- Performance Management
- Advanced Analytics
- Big Data & Data Sciences



CLOUD SERVICES Assessment & Planning Support & Managed Services

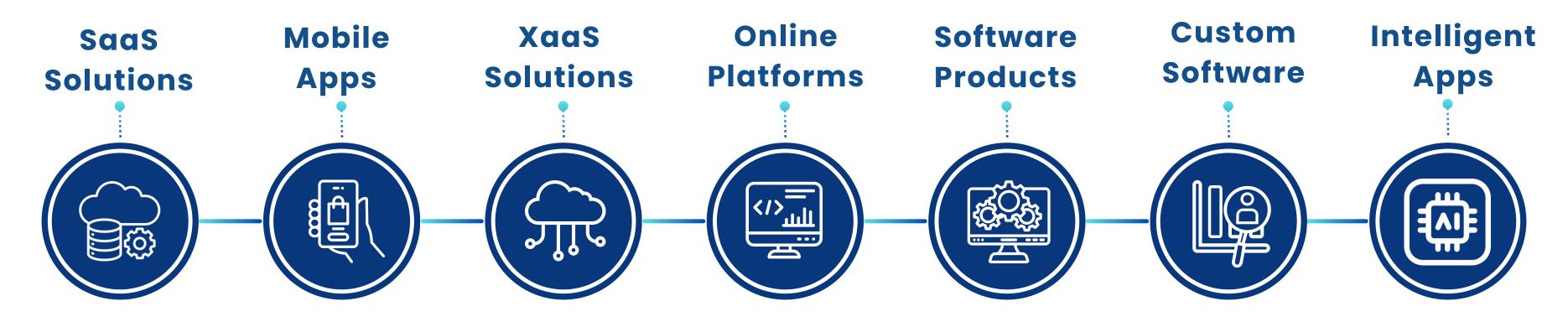
EXPERTISE

- Consulting Services
- User Experience & Interface Design
- Strategic Resourcing
- Testing, Compliance& Assurance

Software Services: Development



Expertise



Enterprise Application Development

At Micraft Solutions, we specialize in developing robust, scalable, and secure enterprise applications that empower businesses to streamline their operations and drive growth. Our expertise in enterprise application development ensures that we deliver custom solutions tailored to meet the unique needs of your organization.



Software Services Maintenance

Adaptive

Maintenance

Platform Refresh
Hardware Refresh
Localization
Regulatory
Compliance

Corrective

Maintenance

Design Errors
Logical Errors
Security
Vulnerabilities
Code Refactoring.

Perfective

Maintenance

Functional
Enhancements
Performance
Enhancements
DevOps Toolchain
Enhancements.

Digital

Enablement

Cloud Migration
Digital UX
PaaS Augmentation
Continuous Delivery
/ Deployment



SOLUTION APPROACH

Technical Architecture



Why Public Cloud?



- Pay only for operational cost vs. ownership cost
- Pay only for usage vs over provisioning



- Raid expansion local & global
- Disaster recovery

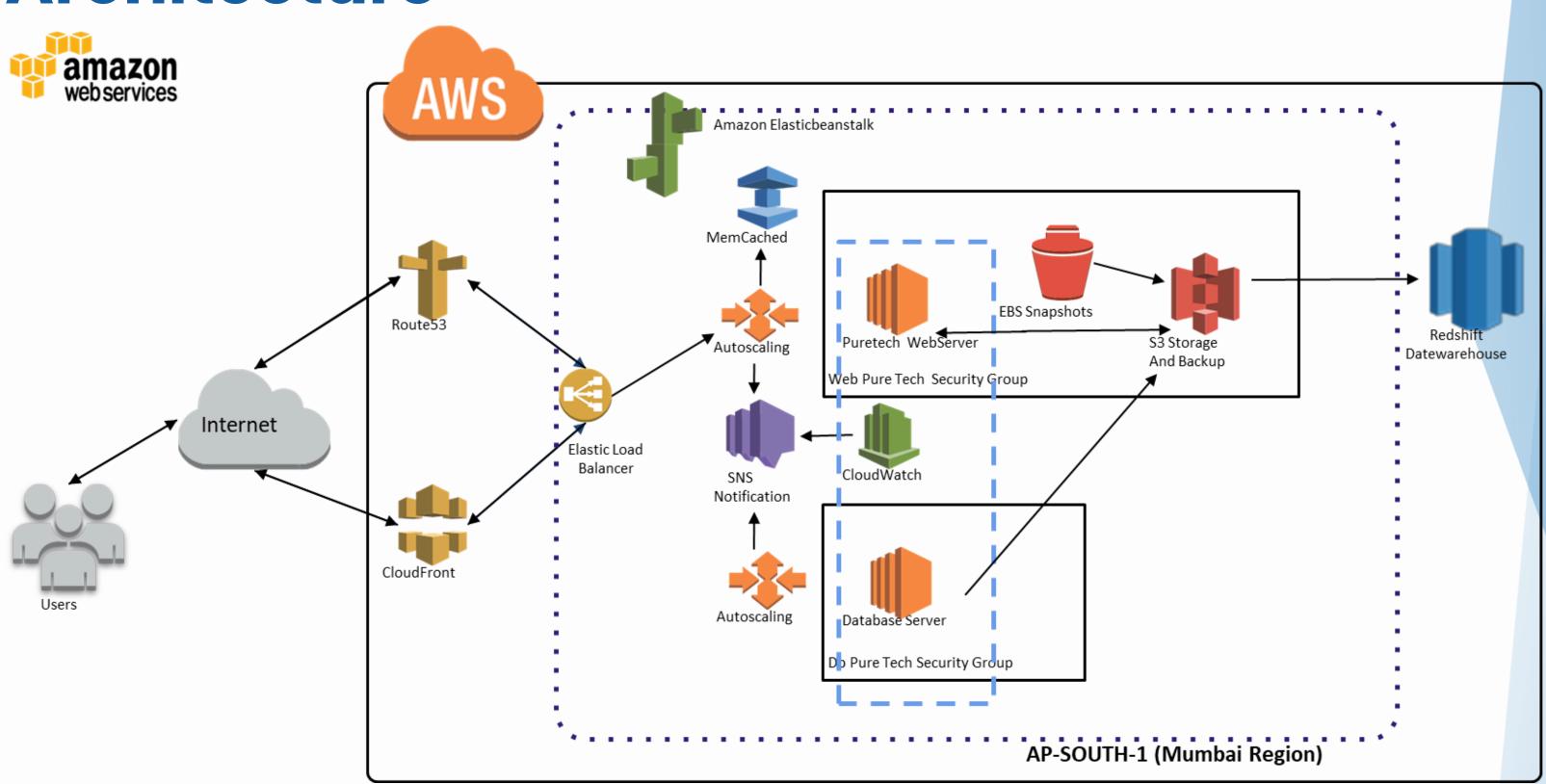


- Change resource configuration as needed
- Auto scale entire infrastructure up or down (automatically)



- Set up lab as needed
- Try new features

Micraft Solutions Network Infrastructure Architecture

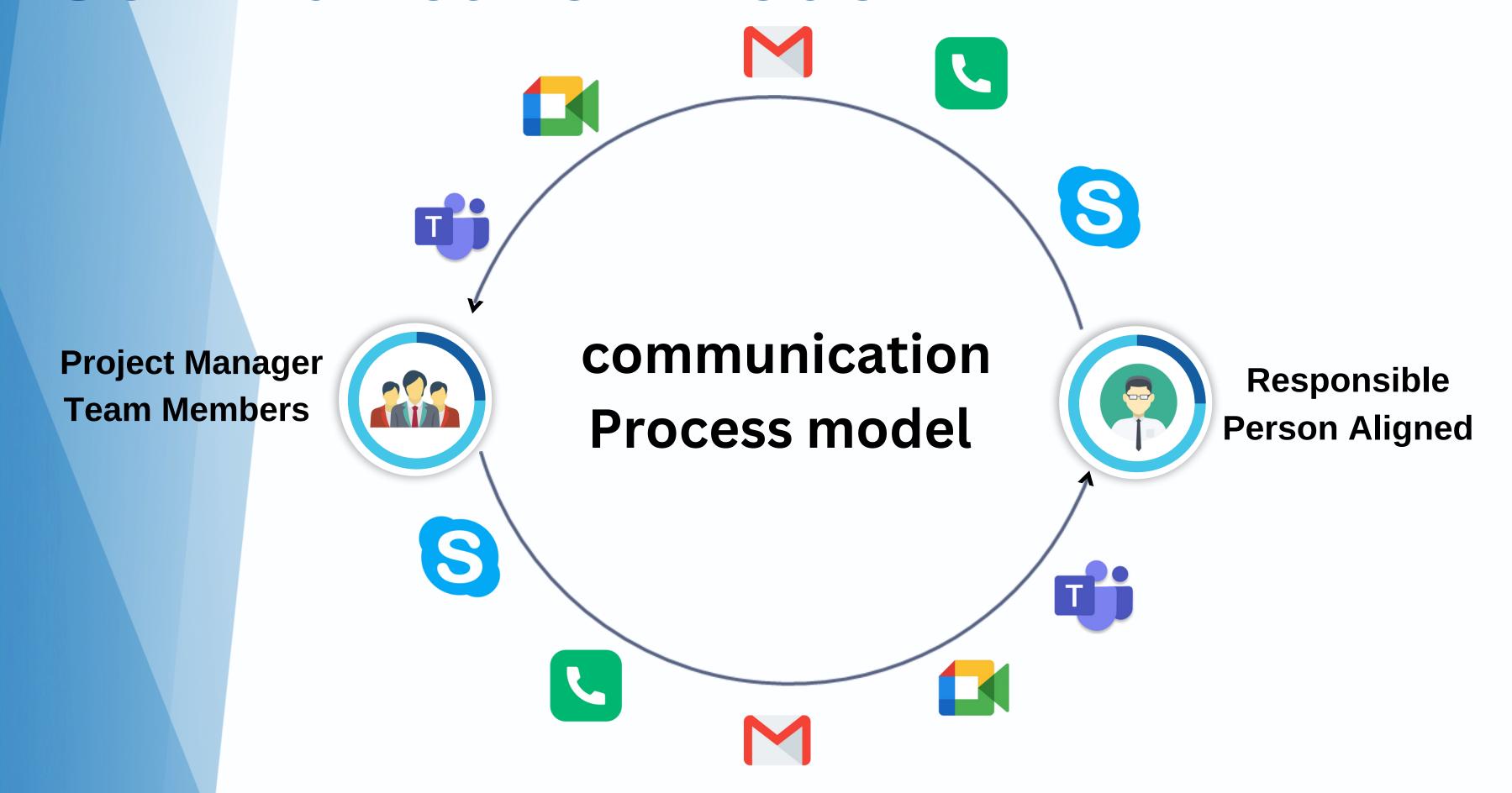


PROJECT MANAGEMENT

- Communication Model
- **Escalation Matrix**
- Change Management
- Project Governance
- Project Deliverables
- Agile Development

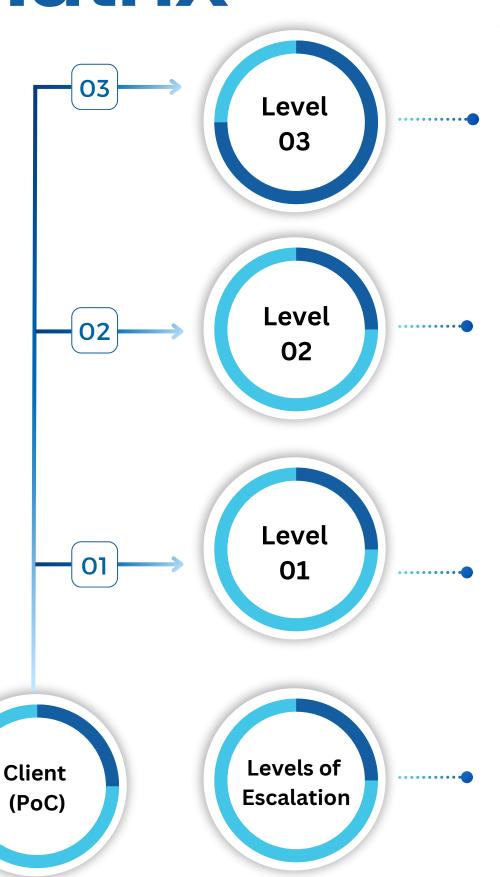


Communication Model



Escalation Matrix

Figure describes the general escalation review mechanism followed in Micraft Solutions. The same will be customized based on the project requirements.



Account Manager (AM)

- Second Level escalation point for the Client' Point of Contact (PoC)
- Resolves concerns raised by Client' Point of Contact (PoC) or Micraft Solutions Delivery Manager (DM), if they have not been settled within the mutually agreed time period at first level
- Resolves escalations related to overall relationship, contract, invoicing and billing.

Delivery Manager (DM)

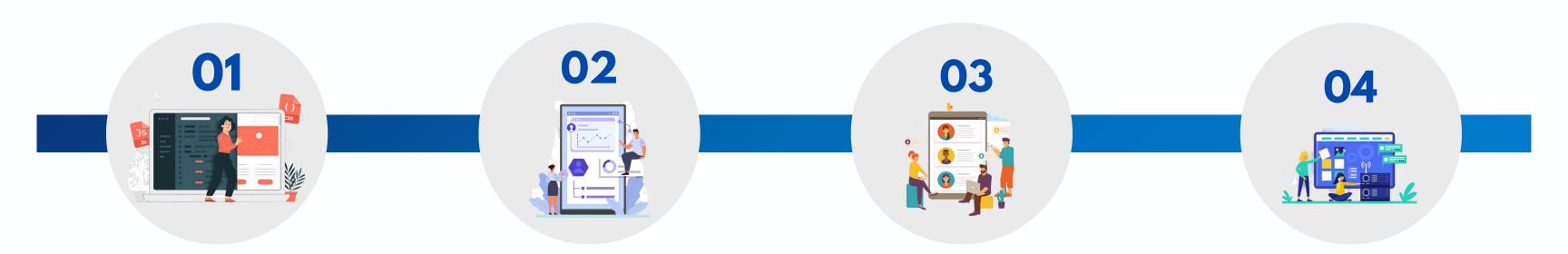
- First level escalation point for the Client' Point of Contact (PoC) for all project related issues
- Resolves unanswered issues / concerns raised by Client Point of Contact (PoC) or Micraft Solutions
- Project Manager (PM), if they have not been settled within the mutually agreed time period

Project Manager (PM)

- Initial Point of Contact for Client' Point of Contact (PoC)
- Responsible for project delivery
- Responsible for resolving project related issues raised by Client' Point of Contact (PoC)



Project Deliverables



Source code

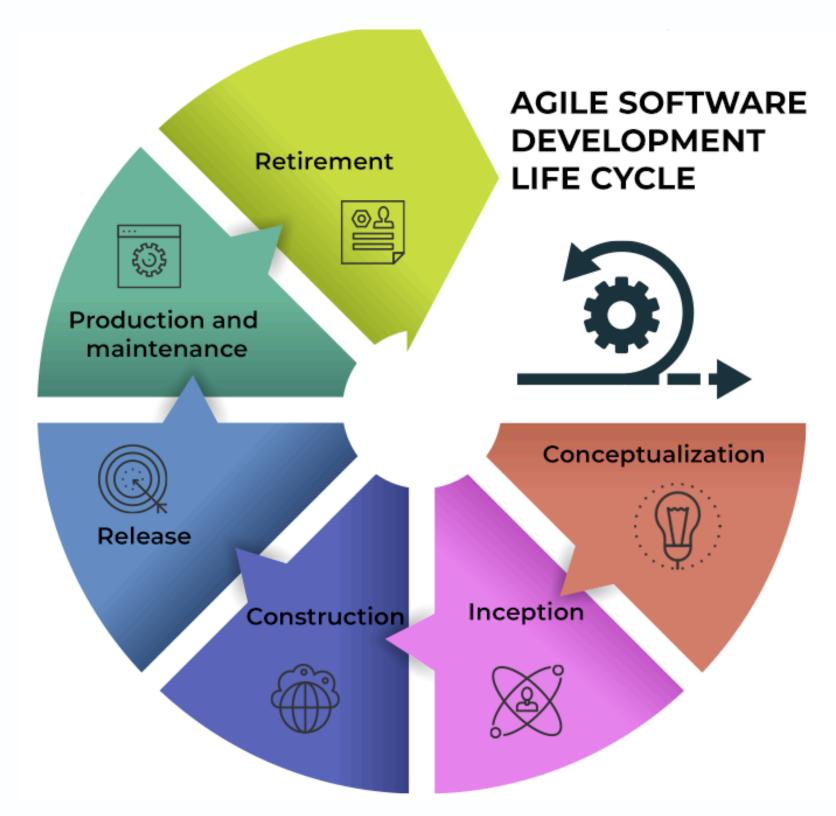
Weekly status report

User Story Document
Having All the features
documented as user
stories.

Wireframes-Visually depict the complete system functions

Agile Development

At Micraft Solutions, we embrace the Agile Development methodology to deliver high-quality, customer-centric software solutions. Our Agile approach allows us to be flexible and adaptive, ensuring that we meet the evolving needs of our clients and deliver valuable outcomes efficiently.

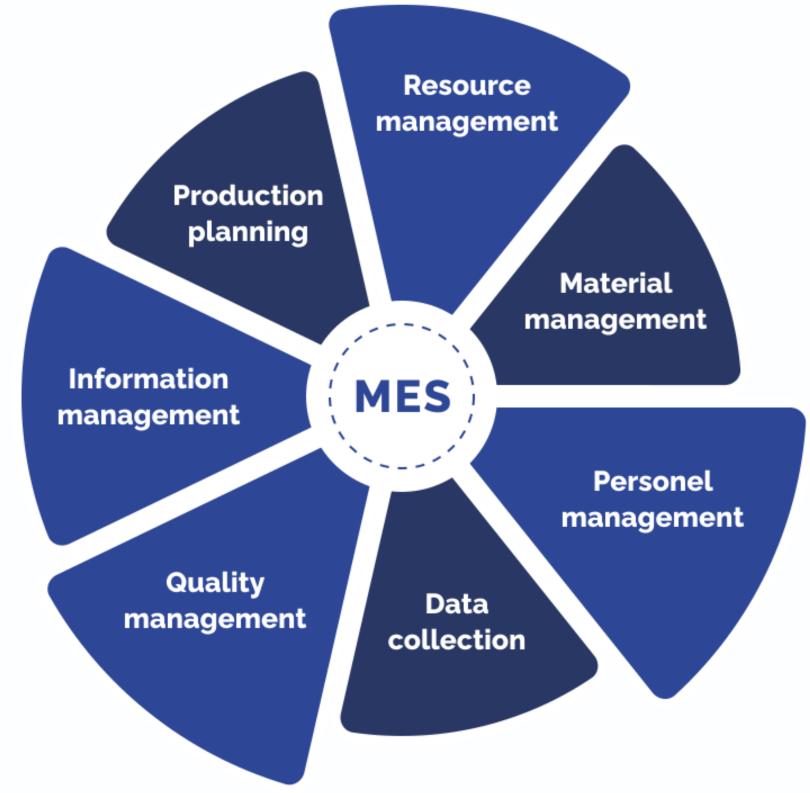


Our Products

- Manufacturing Execution Systems (MES)
- Human Resource Management System (HRMS)
- Warehouse Management System (WMS)
- Courier Management System (CMS)
- Inventory Management System (IMS)
- Customer Relationship Management (CRM)
- Document Management System (DMS)
- Transport Management System (TMS)

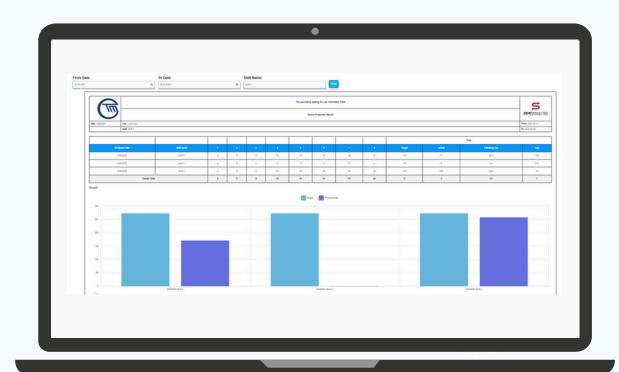
Manufacturing Execution Systems (MES)

At Micraft Solutions Pvt. Ltd., we are your trusted partner for achieving manufacturing excellence. Our cutting-edge Manufacturing Execution Systems (MES) are designed to streamline your operations, optimize production, and deliver superior quality..

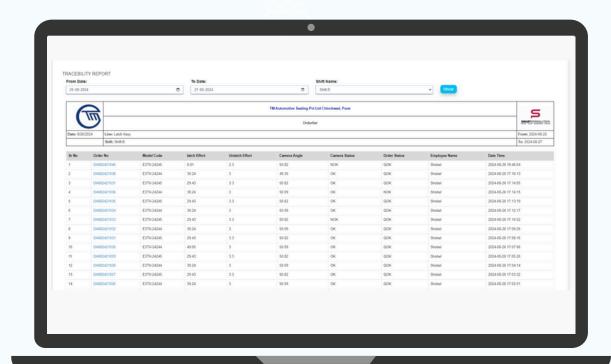


Manufacturing Execution Systems (MES)







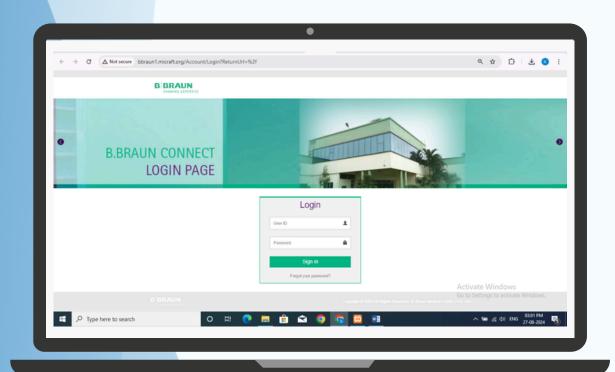


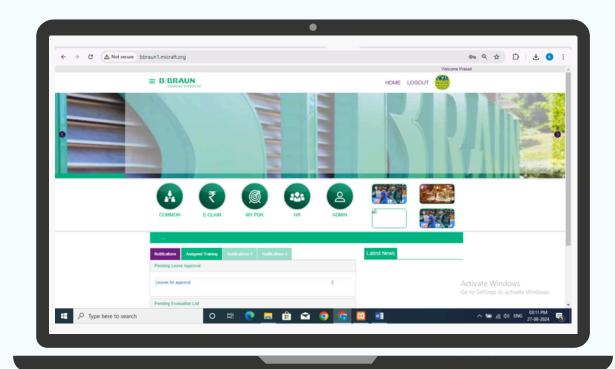
Human Resource Management System (HRMS)

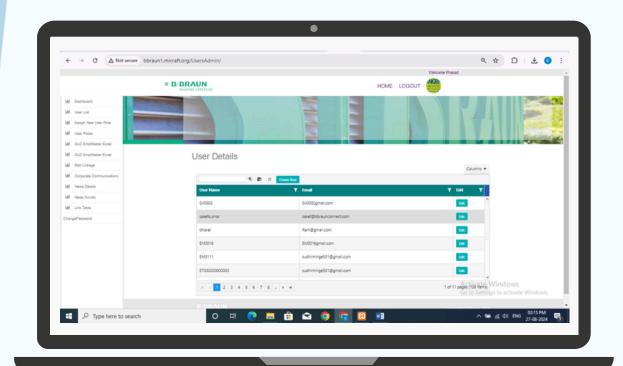
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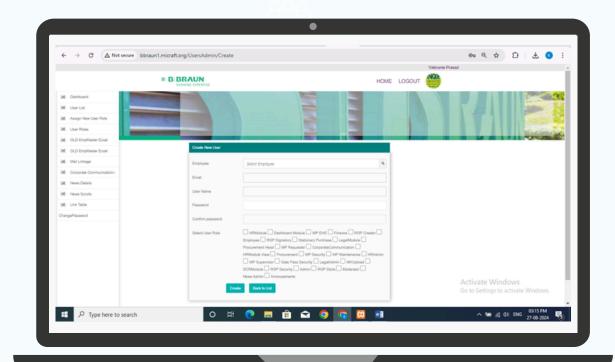


Human Resource Management System (HRMS)







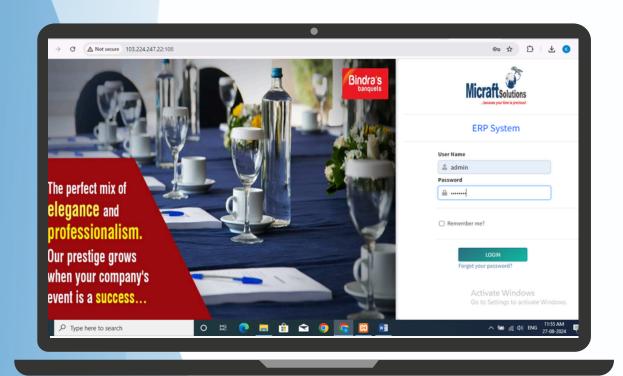


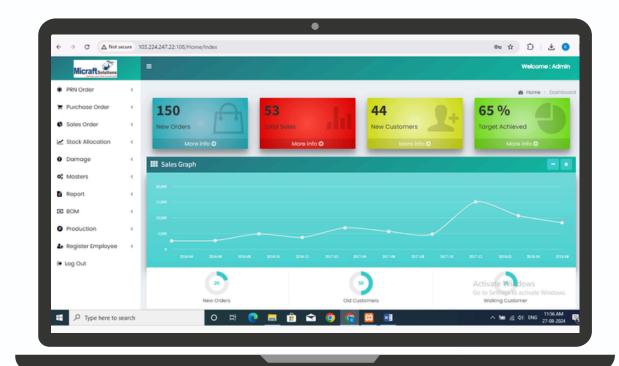
Warehouse Management System (WMS)

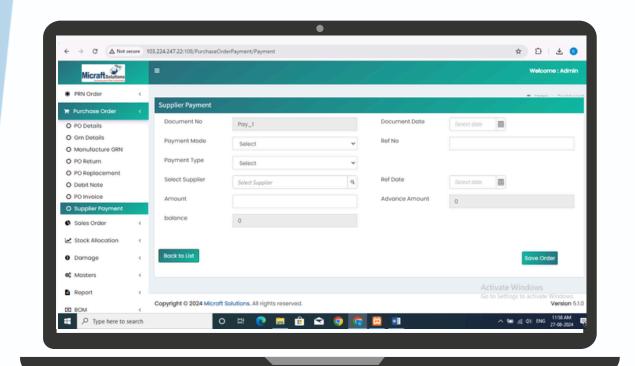
At Micraft Solutions Pvt. Ltd., we are committed to elevating your warehouse operations with our advanced Warehouse Management System (WMS). Our cutting-edge WMS is designed to optimize inventory management, streamline order fulfillment, and enhance overall operational efficiency. With our solution, you can achieve unparalleled accuracy, reduce operational costs, and drive excellence in every aspect of your warehouse management.

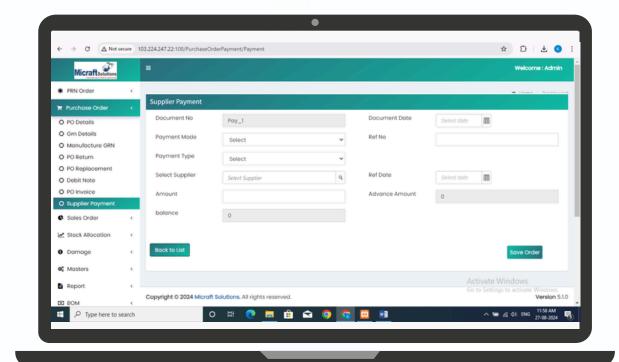


Warehouse Management System (WMS)



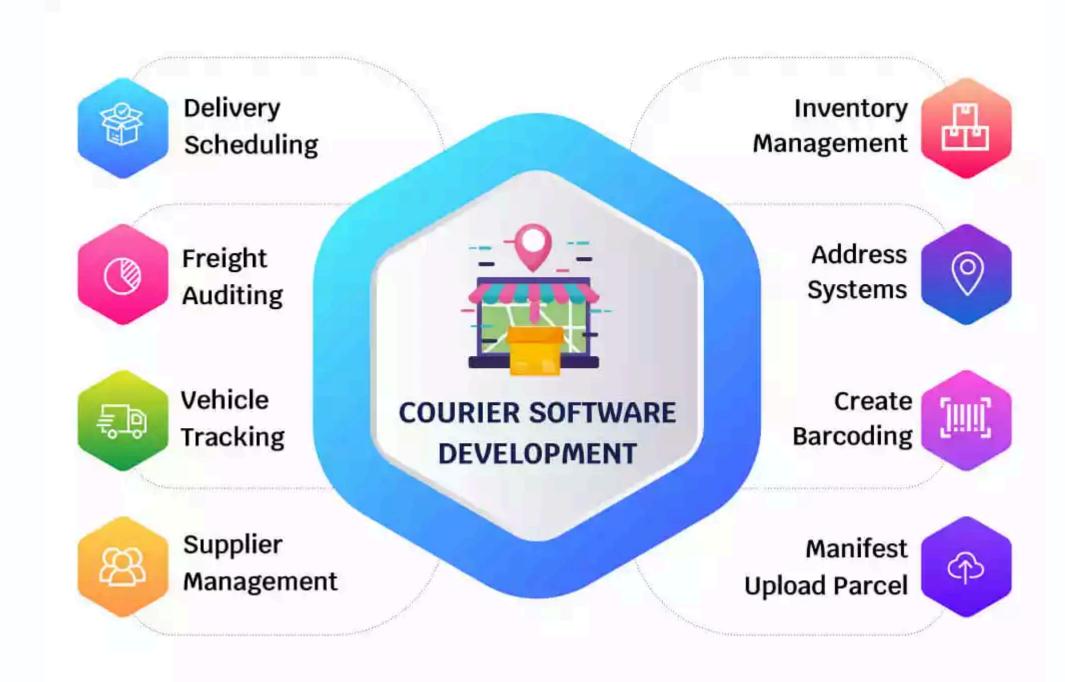




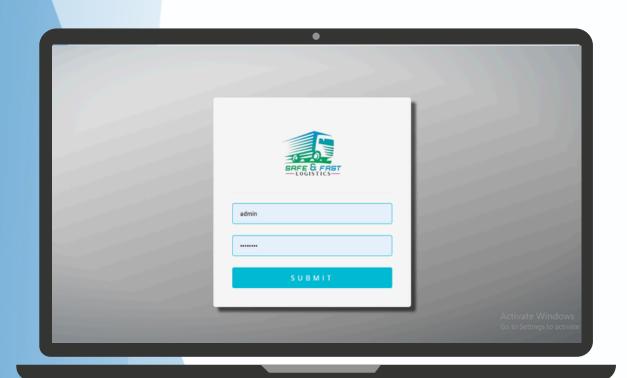


Courier Management System (CMS)

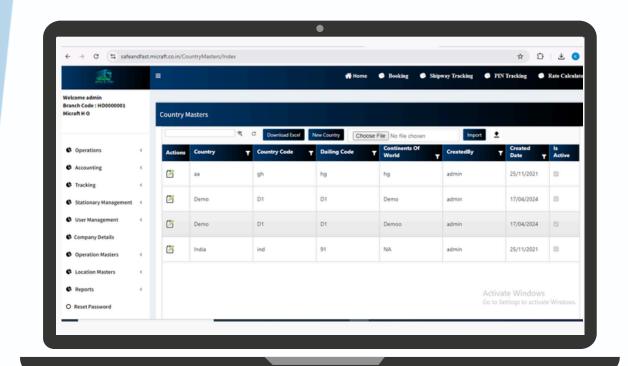
At Micraft Solutions Pvt. Ltd., we are dedicated to transforming your logistics operations with our stateof-the-art Courier Management System (CMS). Our innovative CMS is crafted to streamline your delivery processes, enhance route efficiency, and ensure timely, accurate shipments. Experience unparalleled reliability and superior service as we help you achieve excellence in every parcel movement.

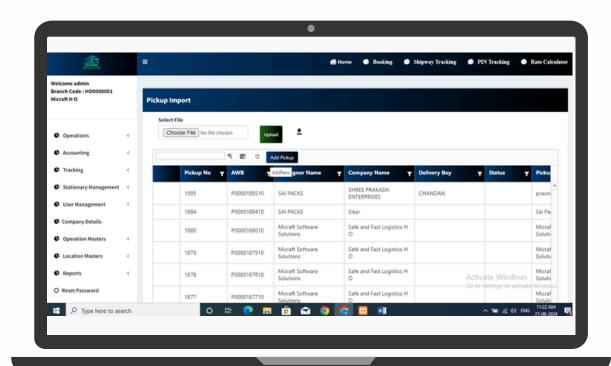


Courier Management System (CMS)



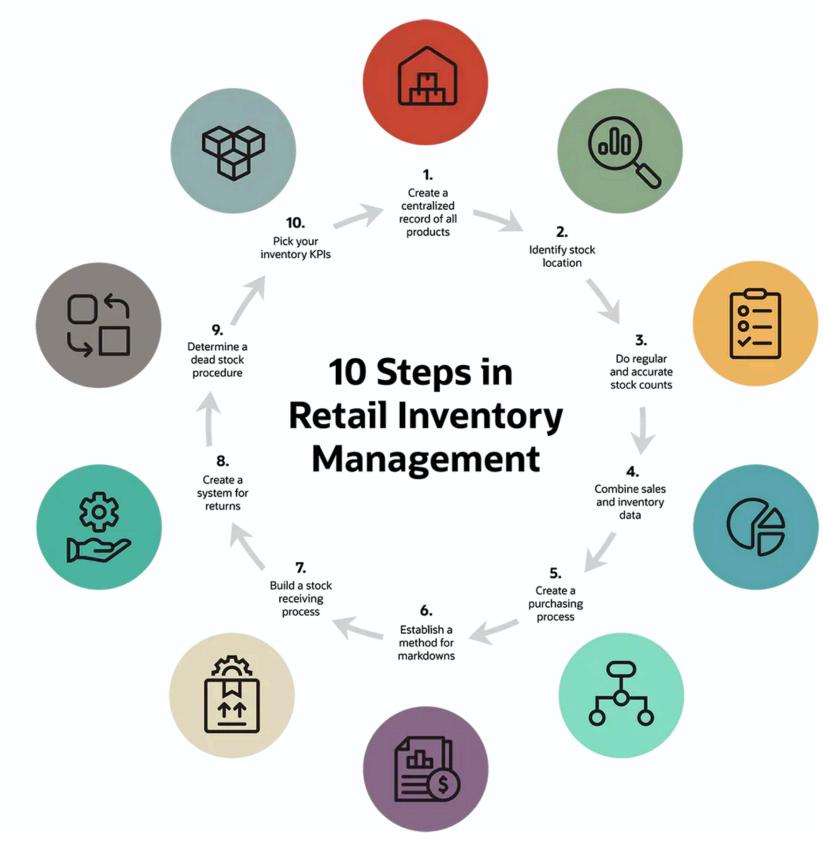




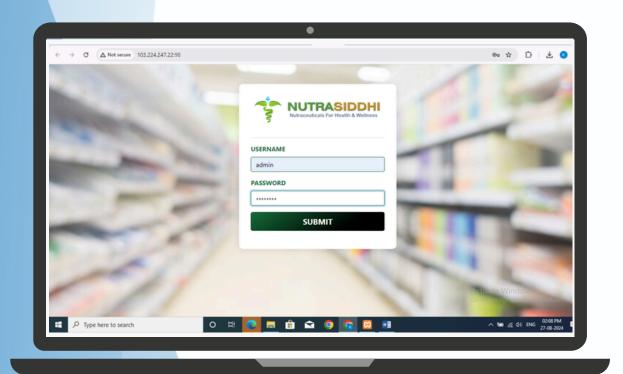


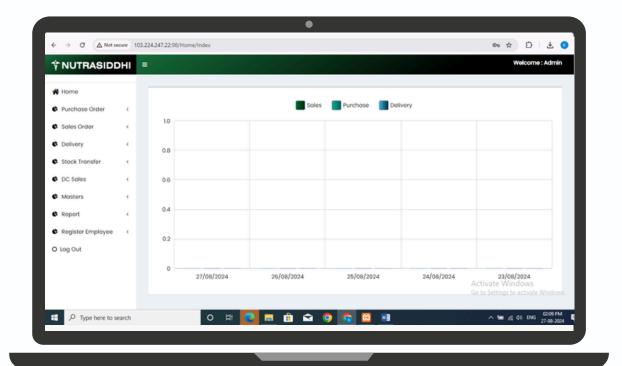
Inventory Management System (IMS)

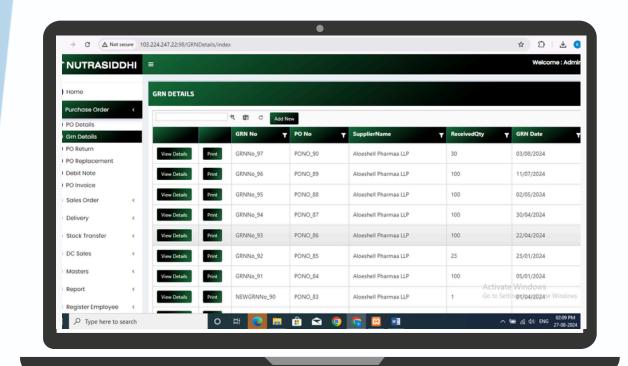
At Micraft Solutions Pvt. Ltd., we are dedicated to revolutionizing your inventory processes with our advanced Inventory Management System (IMS). Our state-of-the-art IMS is engineered to enhance inventory accuracy, streamline stock control, and optimize replenishment strategies. By leveraging our solution, you can achieve greater operational efficiency, reduce carrying costs, and ensure seamless inventory operations, all while driving superior performance and reliability.

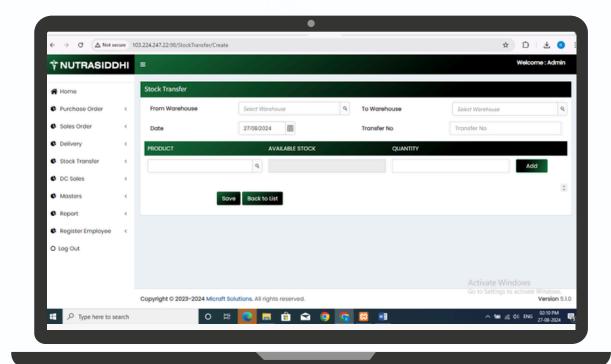


Inventory Management System (IMS)







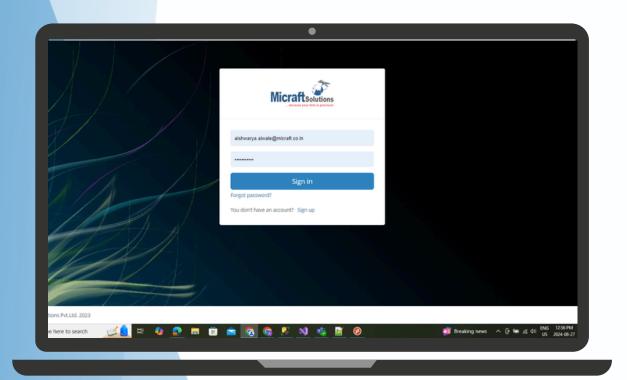


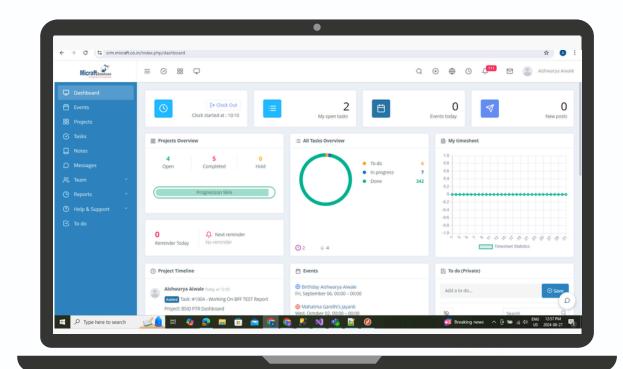
Customer Relationship Management (CRM)

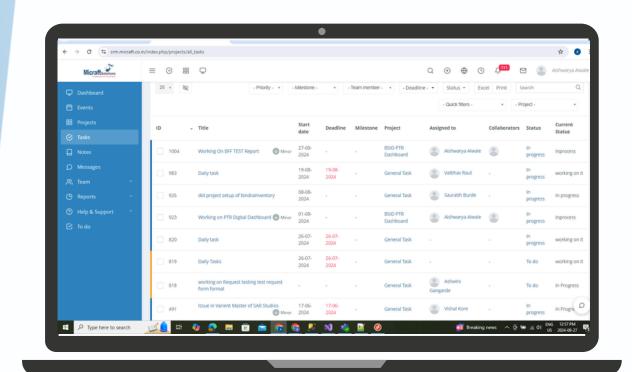
At Micraft Solutions Pvt. Ltd., we are committed to transforming your customer interactions with our cutting-edge Customer Relationship Management (CRM) system. Our CRM solution is designed to enhance customer engagement, streamline communication, and drive meaningful relationships.

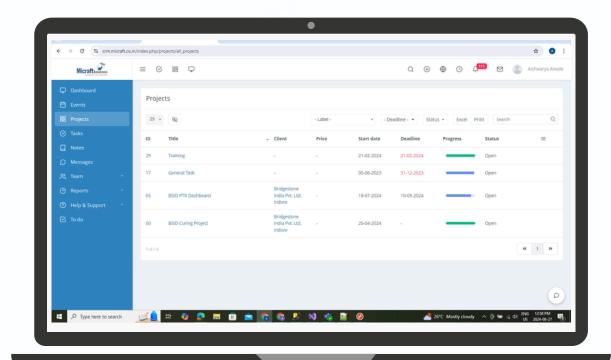


Customer Relationship Management (CRM)



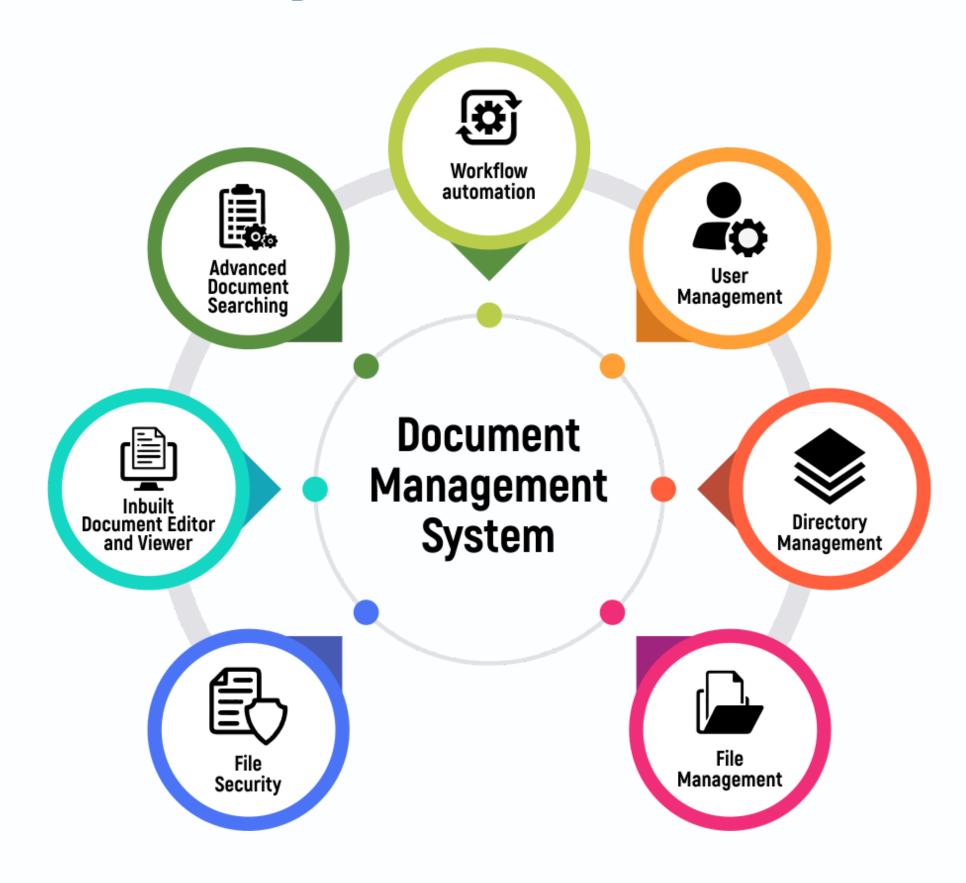




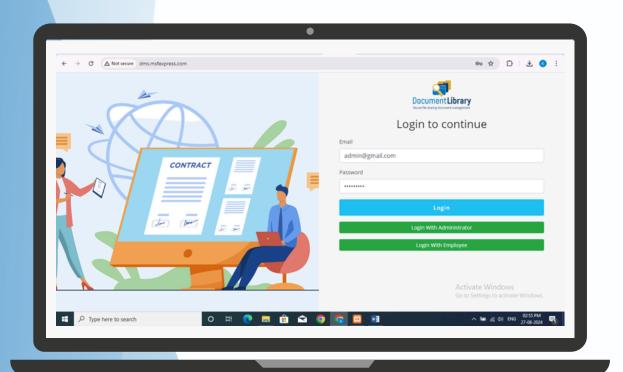


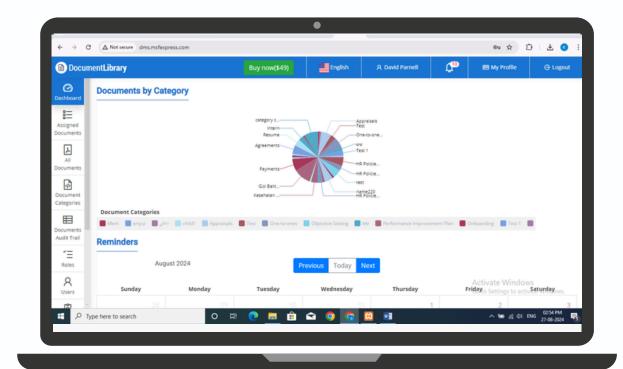
Document Management System (DMS)

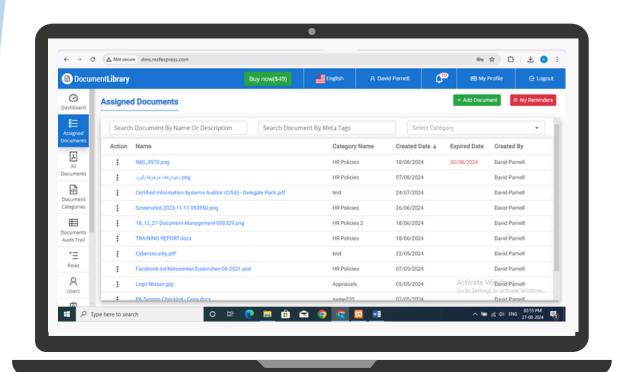
At Micraft Solutions Pvt. Ltd., we are committed to transforming how you manage and organize your business documents with our advanced Document Management System (DMS). Our DMS solution is designed to streamline document storage, improve accessibility, and enhance security, ensuring that your information is managed efficiently and securely.

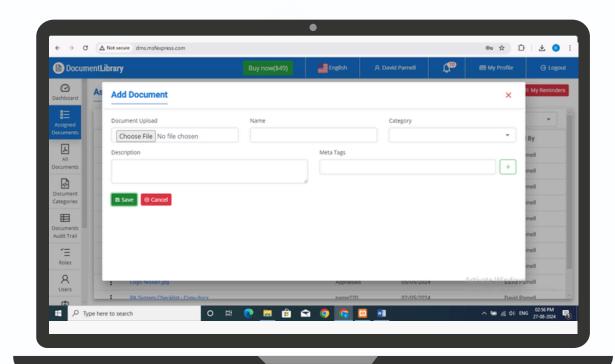


Document Management System (DMS)



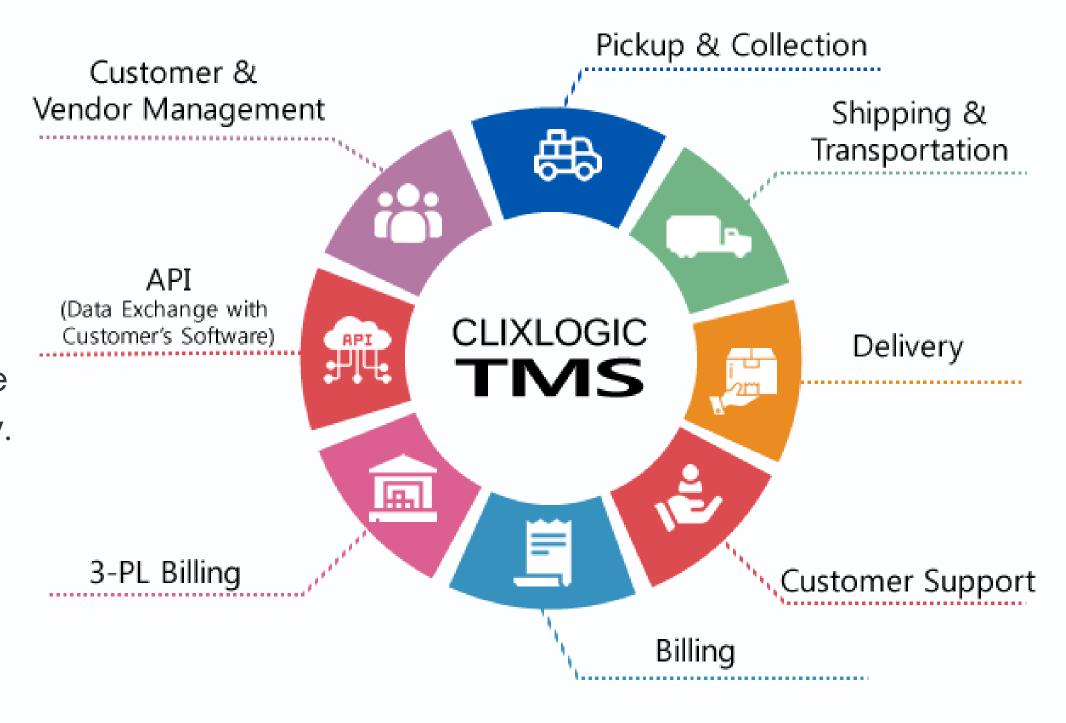




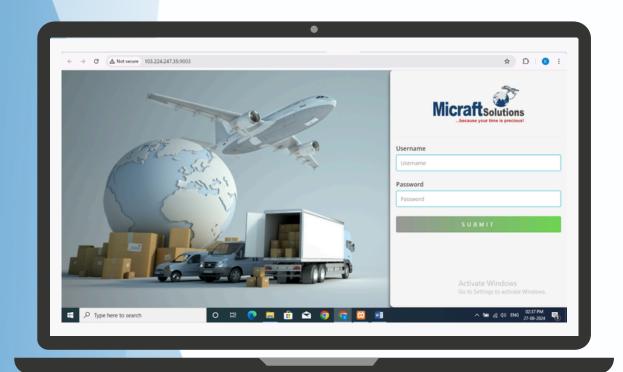


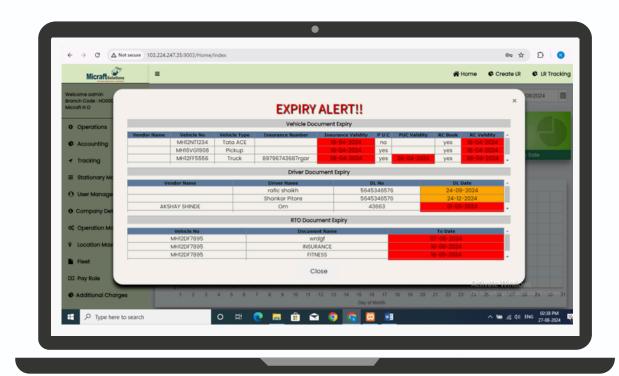
Transport Management System (TMS)

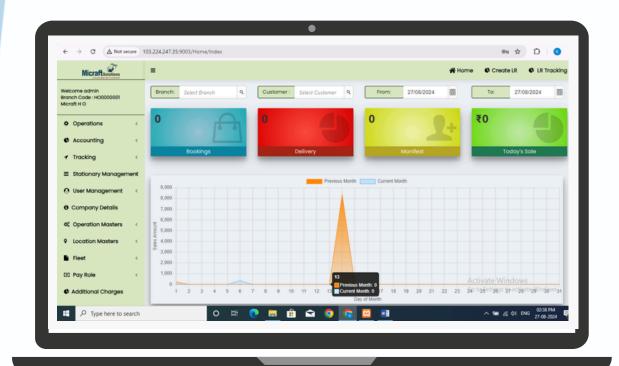
At Micraft Solutions Pvt. Ltd., we are dedicated to revolutionizing your logistics and supply chain operations with our state-of-the-art Transport Management System (TMS). Our TMS solution is designed to optimize transportation processes, improve route planning, and enhance overall efficiency.

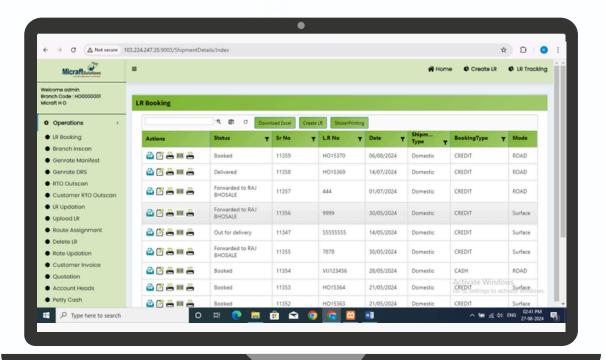


Transport Management System (TMS)









Our Team



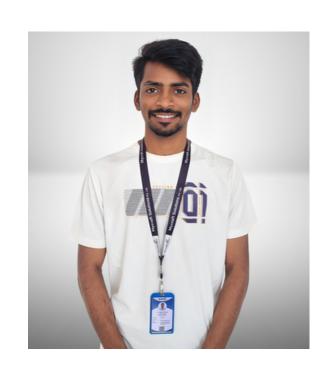




















NEXT STEPS



Thank You!

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